

Examples of IFP member eligibility status displayed on the secure provider portal

The image below shows examples of how member status displays when verifying eligibility for Individual and Family Plan (IFP) members on the secure provider portal. Status displays as “eligible” (thumbs up icon), “ineligible,” “delinquent,” or “suspended”:

ELIGIBLE	DATE OF SERVICE	PATIENT NAME	DATE CHECKED	<i>Member is eligible for services performed on this date of service.</i>
	07/21/2016	JOHN DOE	07/21/2016	
ELIGIBLE	DATE OF SERVICE	PATIENT NAME	DATE CHECKED	<i>Member is not eligible for services performed on this date of service.</i>
 Ineligible	07/21/2016	JOHN DOE	07/21/2016	
ELIGIBLE	DATE OF SERVICE	PATIENT NAME	DATE CHECKED	<i>Member's premium payment is in delinquent status. Claims will be processed.</i>
 Delinquent	07/21/2017	JOHN DOE	07/21/2017	
ELIGIBLE	DATE OF SERVICE	PATIENT NAME	DATE CHECKED	<i>Member's premium payment is past due status. Claims may be denied.</i>
 Suspended	07/21/2016	JOHN DOE	07/21/2016	